



Seymour Line

Station Accessibility

Reference Guide

JAN 2018



Key symbols



Information
and tickets



Disabled toilet



Stairs



Parking



Taxi rank



Lift – wheelchair
priority



Toilets



myki top up



Regional
coach



Local bus



Tram



Boarding
Assistance Zone



Disabled
parking



Hearing
Loop



TRAVELLERSaid ▶

Southern Cross



Staffed

Tel 03 9619 2579

Hours Mon-Sun from first train to last



TRAVELLERSaid

BUGGY SERVICE AT SOUTHERN CROSS STATION

Customers might find this service useful if they:

- ▶ Are blind or have low vision
- ▶ Use a wheelchair or have other mobility issues
- ▶ Are frail aged
- ▶ Need help to find their way around Southern Cross Station.

To book, call 9670 2072



The **Boarding Assistance Zone** (BAZ) is a white, rectangular area painted on each platform where customers may choose to wait for assistance to board the train.

Please check the BAZ on each platform before the train departs.



North Melbourne



Staffed

Tel 03 9610 3056

Hours Mon-Sun from first train to last



Essendon



Staffed

Tel 03 9610 8457

Hours Mon-Sun from first train to last



Broadmeadows



Staffed

Tel 03 9610 8468

Hours Mon-Sun from first train to last



Craigieburn



Staffed

Tel 03 9610 2161

Hours Mon-Sun from first train to last



Donnybrook



Unstaffed



Wallan



Staffed

Tel 03 5368 1240

Mon - Fri 05:15 - 20:30

Sat, Sun & Public Hol Closed



Heathcote Junction



Unstaffed



Wandong



Unstaffed



Kilmore East



Staffed

Tel 03 5782 1015

Mon-Fri: 05:00-19:00

Sat, Sun & Public Hol Closed



Broadford



Staffed	Tel 03 5784 1773
Mon -Fri 05:00 – 12:00	Sat, Sun & Public Hol Closed



Tallarook



Unstaffed



Seymour



Staffed	Tel 03 5793 6235, 5793 6265		
Mon-Fri: 04:45 - 22:30	Sat 06:00 - 22:30	Sun 06:30 - 22:30	
Public Hol either a Sat or Sun timetable			



Nagambie



Unstaffed



Murchison East



Unstaffed



Mooroopna



Unstaffed



Shepparton



Staffed

Tel 03 5821 6089, 5821 6444

Mon - Fri 05:00-19:00

Sat, Sun & Public Hol 06:00 - 19:00



Avenel



Unstaffed



Euroa



Unstaffed



Violet Town



Unstaffed



Benalla



Staffed

Tel 03 5761 1765, 03 5761 1764

Mon-Fri 07:15 - 20:30

Sat and Sun 07:15 - 20:30

Public Hol 07:15 - 20:30 (Closed Good Friday and Christmas Day)



Wangaratta



Staffed	Tel 03 5721 3641	
Mon - Sun 07:00 - 21:30	Public Hol 07:00 - 21:30	
Christmas Day closed		



Springhurst



Unstaffed



Chiltern



Unstaffed



Wodonga



Staffed

Tel 02 6055 8165

Mon - Fri 06:00 - 18:00

Sat, Sun & Public Hol 06:00 - 18:00



Albury



Staffed

Tel 02 6024 8034

Mon - Fri 09:00-11:00 and 12:30 - 14:45

Sat, Sun and Public Holidays: Closed