

**HIDDEN**  
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# Your V/Line Journey

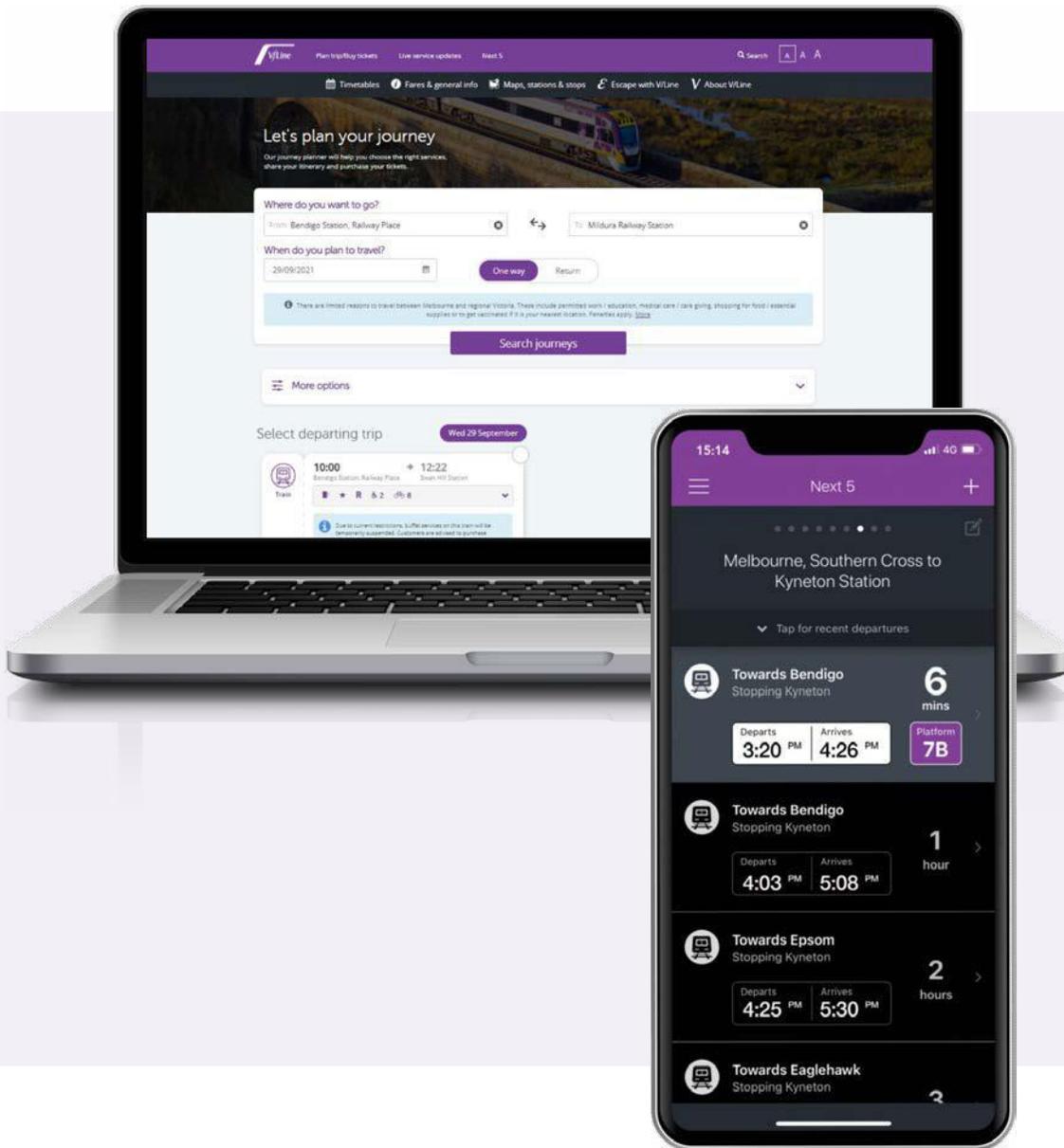
Created in collaboration with



**This social script will help  
you plan your journey when  
travelling with V/Line.**



When planning your journey on a V/Line service, there are many places where you can find information about train and coach times.



There is information online that can help you plan your journey.

Timetables can be found on the V/Line website under **'Plan a journey'** or in the V/Line app.

You can also plan your journey on the PTV app if you are using multiple forms of public transport.

# Warrnambool Line

Melbourne to Warrnambool via Geelong

Service	Monday to Friday							Saturday							Sunday						
	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN			
Service Information	07:00	07:30	08:00	08:30	09:00	09:30	10:00	07:00	07:30	08:00	08:30	09:00	09:30	10:00	07:00	07:30	08:00	08:30			
SOUTHERN CROSS	dep							dep							dep						
Footscray																					
Sunshine																					
Ardeer																					
Dear Park																					
Carolina Springs																					
Rockbank																					
Cobblebank																					
Melton																					
BACCHUS MARSH																					
Change Service																					
BACCHUS MARSH	dep							dep							dep						
Ballan																					
Ballarat																					
Wendouree																					
Beaufort																					
ARARAT																					

Warrnambool to Melbourne via Geelong

Service	Monday to Friday							Saturday						
	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN
Service Information	07:00	07:30	08:00	08:30	09:00	09:30	10:00	07:00	07:30	08:00	08:30	09:00	09:30	10:00
SOUTHERN CROSS	dep							dep						
Footscray														
Sunshine														
Ardeer														
Dear Park														
Carolina Springs														
Rockbank														
Cobblebank														
Melton														
BACCHUS MARSH														
Change Service														
BACCHUS MARSH	dep							dep						dep
Ballan														
Ballarat														
Wendouree														
Beaufort														
ARARAT														

## Ballarat, Ararat and Maryborough lines Temporary coach replacement timetable

Saturday 16 to Thursday 28 September

XXXX XXXXX  
XXXXXXXXXXXXXXXXXXXX

Melbourne to Wendouree including Ararat & Maryborough

Service	Monday to Friday									
	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN
SOUTHERN CROSS	05:15	05:31	05:35	05:41	05:47	05:53	06:00	06:06	06:12	06:18
Footscray	05:21	05:39	05:39	05:45	05:51	05:57	06:04	06:10	06:16	06:22
Sunshine	05:26	05:44	05:44	05:50	05:56	06:02	06:09	06:15	06:21	06:27
Ardeer	05:30	05:48	05:48	05:54	06:00	06:06	06:13	06:19	06:25	06:31
Dear Park	05:33	05:51	05:51	05:57	06:03	06:09	06:16	06:22	06:28	06:34
Carolina Springs	05:37	05:55	05:55	06:01	06:07	06:13	06:20	06:26	06:32	06:38
Rockbank	05:42	06:00	06:00	06:06	06:12	06:18	06:25	06:31	06:37	06:43
Cobblebank	05:46	06:04	06:04	06:10	06:16	06:22	06:29	06:35	06:41	06:47
Melton	05:50	06:08	06:08	06:14	06:20	06:26	06:33	06:39	06:45	06:51
BACCHUS MARSH	05:58	06:16	06:16	06:22	06:28	06:34	06:41	06:47	06:53	06:59
Change Service										
BACCHUS MARSH	dep									
Ballan	06:06	06:24	06:24	06:30	06:36	06:42	06:49	06:55	07:01	07:07
Ballarat	07:05	07:43	08:12	08:21	08:52	09:03	09:34	09:45	10:17	10:28
Wendouree	07:18	07:56	08:25	08:39	09:09	09:16	09:47	09:58	10:30	10:41
Beaufort										
ARARAT										

Service	Monday to Friday continued							
	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN
SOUTHERN CROSS	09:16	09:36	09:56	10:18	10:36	10:56	11:16	11:36
Footscray	09:24	09:44	10:04	10:30	10:48	11:06	11:24	11:42
Sunshine	09:29	09:49	10:09	10:31	10:49	11:09	11:29	11:49
Ardeer	09:33	09:53	10:13	10:35	10:53	11:13	11:33	11:53
Dear Park	09:36	09:56	10:16	10:38	10:56	11:16	11:36	11:56
Carolina Springs	09:40	10:00	10:20	10:42	11:00	11:20	11:40	12:00
Rockbank	09:46	10:06	10:26	10:48	11:06	11:26	11:46	12:06
Cobblebank	09:49	10:09	10:29	10:51	11:09	11:29	11:49	12:09
Melton	09:53	10:15	10:33	10:57	11:13	11:35	11:53	12:15
BACCHUS MARSH	10:01	10:41	10:41	11:21	11:21	12:01	12:01	
Change Service								
BACCHUS MARSH	dep							
Ballan	10:11	10:34	10:51	11:31	11:31	11:54	12:14	
Ballarat	10:57	11:08	11:37	11:48	12:17	12:17	12:28	
Wendouree	11:10	11:26	11:55	12:06	12:35	12:35	12:41	
Beaufort								
ARARAT								
Clunes	11:43							
Tabor	11:17							
MARYBOROUGH	12:13							

Service	Monday to Friday									
	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN	TRN
SOUTHERN CROSS	09:16	09:31	09:35	09:40	09:45	09:50	09:55	10:00	10:05	10:10
Footscray	09:24	09:44	09:44	09:50	09:55	10:00	10:05	10:10	10:15	10:20
Sunshine	09:29	09:49	09:49	09:55	10:00	10:05	10:10	10:15	10:20	10:25
Ardeer	09:33	09:53	09:53	09:59	10:04	10:09	10:14	10:19	10:24	10:29
Dear Park	09:36	09:56	09:56	10:02	10:07	10:12	10:17	10:22	10:27	10:32
Carolina Springs	09:40	10:00	10:00	10:06	10:11	10:16	10:21	10:26	10:31	10:36
Rockbank	09:46	10:06	10:06	10:12	10:17	10:22	10:27	10:32	10:37	10:42
Cobblebank	09:49	10:09	10:09	10:15	10:20	10:25	10:30	10:35	10:40	10:45
Melton	09:53	10:15	10:15	10:21	10:26	10:31	10:36	10:41	10:46	10:51
BACCHUS MARSH	10:01	10:41	10:41	11:21	11:21	12:01	12:01	12:41	12:41	
Change Service										
BACCHUS MARSH	dep									
Ballan	10:11	10:34	10:51	11:31	11:31	11:54	12:14	12:34	12:54	
Ballarat	10:57	11:08	11:37	11:48	12:17	12:17	12:28	12:57	13:08	
Wendouree	11:10	11:26	11:55	12:06	12:35	12:35	12:41	13:10	13:21	
Beaufort										
ARARAT										
Clunes	11:43									
Tabor	11:17									
MARYBOROUGH	12:13									

W - Pick-up only / B - Steps to get down passengers only when required / C - Coach services shown in red  
Services will not operate while a Catastrophic fire danger declaration is in place for any fire district that the service travels through.

Plan your journey and check for live service updates at [ptv.vic.gov.au](http://ptv.vic.gov.au), on the PTV app or call 1800 800 007.

Standard/large timetables

# Adelaide Daylink

Melbourne to Adelaide via Bendigo and Dimboola

Adelaide to Melbourne via Dimboola and Bendigo

Service	Monday-Fri			Saturday			Sunday		
	TRAIN	TRAIN	COACH	TRAIN	TRAIN	COACH	TRAIN	TRAIN	COACH
Service Information	07:00	07:30	07:45	07:00	07:30	07:45	07:00	07:30	07:45
SOUTHERN CROSS	dep			dep			dep		
Footscray									
Sunshine									
Ardeer									
Dear Park									
Carolina Springs									
Rockbank									
Cobblebank									
Melton									
BACCHUS MARSH									
Change Service									
BACCHUS MARSH	dep			dep			dep		
Ballan									
Ballarat									
Wendouree									
Beaufort									
ARARAT									



myki card

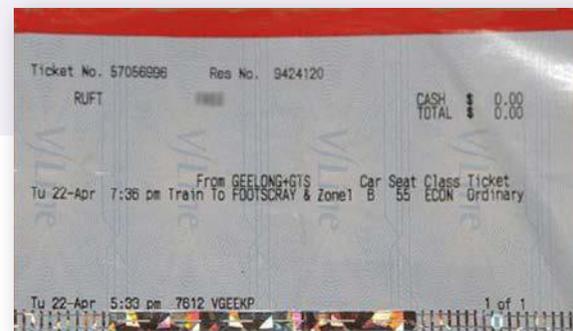


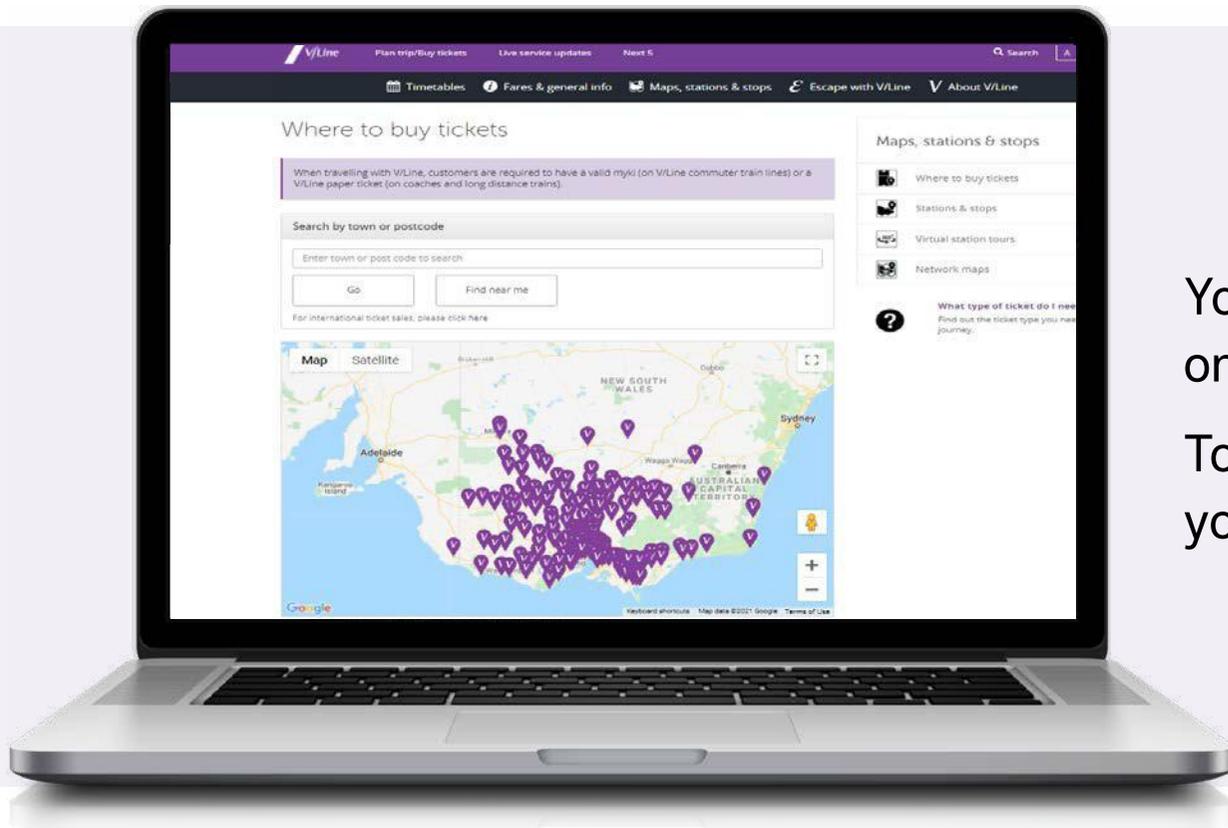
Depending on where you are traveling, you may need a V/Line paper ticket or myki card.

You can use a myki card for most V/Line services.

V/Line tickets can be purchased at some V/Line stations before you travel.

Paper ticket





You can also purchase tickets online or from a V/Line agent. To find a V/Line ticket agent, you can visit the V/Line **website**.



When arriving at a station, you will see that V/Line signs are purple.

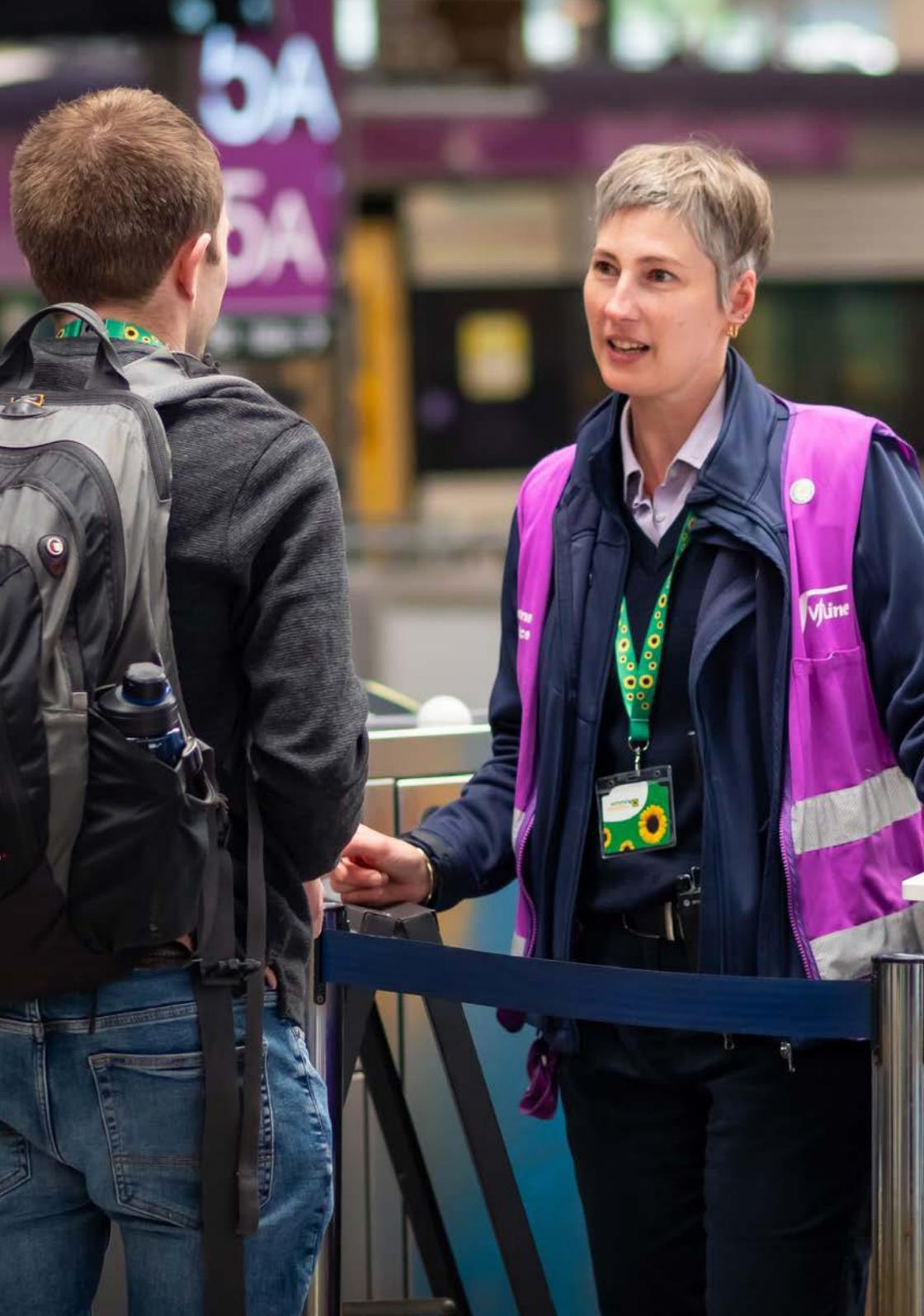
There will be signs on the platform to show you which station you are at. There will also be directional signs to show you where to go.

This will help you find your way.



V/Line staff located at the customer service desk are here to help you.

Staff at the customer service desk have communication tools available if you need them.



V/Line staff will be wearing a purple vest or uniform.

You can ask them questions about your journey.



There are customer information desks at busy stations like Southern Cross to help you find a staff member.

The staff at the customer service desk can help you too.



If you need help to board a train, there are 'boarding assistance zones' marked on each platform.

This means a V/Line staff member will see you and help you onto the train.



Some V/Line trains have a Quiet carriage.

The Quiet carriage is usually located at the front or rear of the train.

V/Line staff on the platform can help you find the Quiet carriage.

# Quiet carriages

If you are travelling in a Quiet carriage, please:



turn down  
electronic devices



switch mobile phones  
to silent



speak quietly

Conductors are unable to enforce these guidelines but they are there to help ensure everyone feels comfortable.

If you are travelling in a Quiet carriage, please:

- Turn down electronic devices
- Switch mobile phones to silent
- Speak quietly

Conductors are unable to enforce these guidelines but they are there to help ensure everyone feels comfortable.



### Priority Seats



On request these seats must be vacated for use by passengers with special needs. Penalties apply.

Orange 'priority seats' are for customers with accessibility needs.

These seats are also identified by a sign.

These seats are for people who need them including, older people, pregnant people and people with a disability.

If you are feeling overwhelmed or need to sit down, you may ask for an orange priority seat.



On most V/Line trains people can sit in any seat, they are not reserved.

That means a stranger may sit next to you.

During busy times, there may not be enough seats and people may need to stand.



You can take luggage on V/Line services.

Most luggage can be taken on the train with you and placed safely on a luggage rack.

Small bags can go on the rack above the seat.



Luggage Hall at Sothorn Cross Station

Luggage can be checked in at the customer service counter on some services.

There is information about this on the V/Line **website**.



Passengers must have a valid ticket



No feet on seats



No offensive language or behaviour



No smoking



No alcohol consumption



Please take your rubbish with you



No graffiti



You may be monitored



Please keep doorways clear

There are some rules to follow on V/Line trains.

Some rules are for safety and some keep the train clean for everyone.

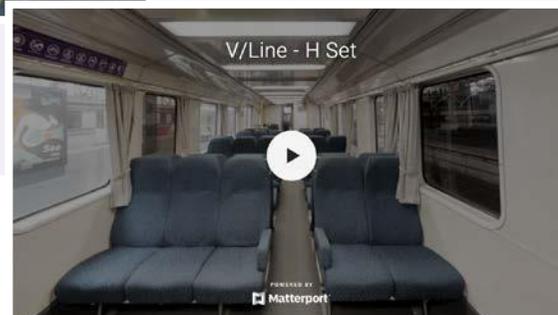
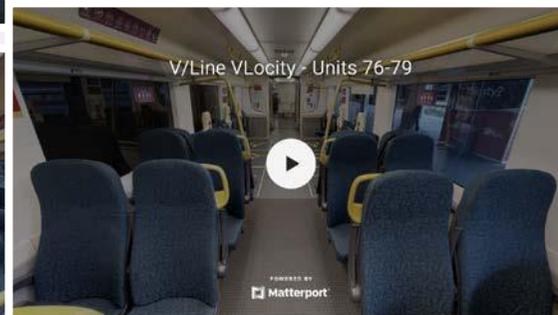
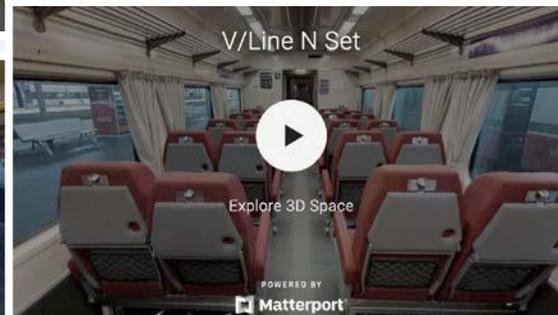
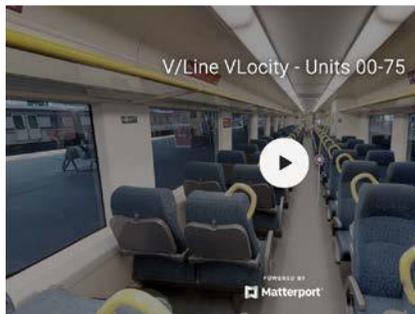
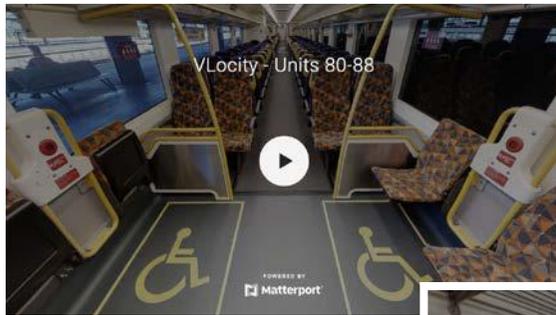
This keeps us safe and comfortable on our journey.



When choosing a seat on a V/Line train, there are some sensory considerations.

The toilets can be noisy, with people coming in and out. Some toilets may have hand dryers.

Some V/Line services have a café bar serving food and drinks. There may be food smells and people moving around.



A good tip is to look at the **train map** or **virtual tour** on the V/Line website before you travel.

This will help you choose a seat.



Conductors are on the train.  
They can answer questions.  
They will make announcements  
to let you know the upcoming  
stops.



Thanks for travelling  
on V/Line.

Enjoy your journey.

# For more information

## **Tickets**

<https://www.vline.com.au/Plan-trip-buy-tickets>

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## **Timetables**

<https://www.vline.com.au/Timetables/Train-coach-timetables>

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## **Luggage, Bikes and Animals**

<https://www.vline.com.au/Fares-general-info/Bikes-Luggage-Animals>

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## **Travellers Aid**

<https://www.travellersaid.org.au>

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## **Communication Supports**

<https://www.vline.com.au/Fares-general-info/Accessibility>

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## **Virtual Fleet Tour**

<https://www.vline.com.au/Fares-general-info/On-board>