

A photograph of the Ballarat Station building, a grand neoclassical structure with a prominent clock tower and a pedimented entrance. The word "BALLARAT" is inscribed on the pediment. The building is set against a clear blue sky.

Ballarat Line

Station

Accessibility

Reference
Guide

JAN 2018



Key symbols



Information
and tickets



Disabled toilet



Stairs



Parking



Taxi rank



Lift – wheelchair
priority



Toilets



myki top up



Regional
coach



Local bus



Tram



Boarding
Assistance Zone



Disabled
parking



Hearing
Loop



TRAVELLERSaid ▶

Southern Cross



Staffed

Tel 03 9619 2579

Hours Mon-Sun from first train to last



TRAVELLERSaid

BUGGY SERVICE AT SOUTHERN CROSS STATION

Customers might find this service useful if they:

- ▶ Are blind or have low vision
- ▶ Use a wheelchair or have other mobility issues
- ▶ Are frail aged
- ▶ Need help to find their way around Southern Cross Station.

To book, call 9670 2072



The **Boarding Assistance Zone** (BAZ) is a white, rectangular area painted on each platform where customers may choose to wait for assistance to board the train.

Please check the BAZ on each platform before the train departs.



Footscray



Staffed

Tel 03 9610 8554

Hours Mon-Sun from first train to last



Sunshine



Staffed

Tel 03 9610 8565

Hours Mon-Sun from first train to last



Ardeer



Unstaffed



Deer Park



Unstaffed



Caroline Springs



Staffed	Tel 03 9743 5270	Mon - Fri 04:45 - 19:45
Sat 06:40 - 21:30		Sun 06:50 - 21:40
Public Holiday 06:40 - 21:30		



Rockbank



Unstaffed



Melton



Staffed	Tel 03 9743 5270	Mon - Fri 04:40 - 19:30
Sat 06:30 - 19:00		Sun 06:30 - 19:00
Public Hol either Sat timetable if a weekday / (closed if Sun)		



Bacchus Marsh



Staffed	Tel 03 5367 3366	Mon-Fri 04:30 - 19:10
Sat 06:30 - 18:45		Sun 06:30 - 18:45
Public Hol either Sat or Sun timetable		



Ballan



Staffed	Tel 03 5368 1240	Mon - Fri 05:15 - 12:45
Sat 06:30 - 11:00		Sun 07:30 - 11:00
Public Holiday: Closed		



Ballarat



Staffed	Tel 03 5337 8609	Mon - Thu 04:30 - 23:50
Fri 04:30 - 12:00	Sat 05:30 - 24:00	Sun 05:30 - 23:00
Public Hol either Sat or Sun timetable		



Wendouree



Staffed	Tel 03 5337 8557	Mon - Fri 04:45 - 19:45
Sat 05:45 - 18:00		Sun 05:45 - 18:00
Public Hol either Sat or Sun timetable		



Beaufort



Unstaffed



Ararat



Staffed	Tel 03 5352 0333	Mon - Fri 06:00 - 17:00
Sat 06:45 - 16:15	Sun 07:30 - 12:30, 13:00 - 18:00	
Public Hol either Sat or Sun timetable		



Creswick



Unstaffed



Clunes



Unstaffed



Talbot



Unstaffed



Maryborough



Staffed	Tel 03 5461 1440	Mon - Fri 05:30 - 16:10
Sat 06:30 - 11:00		Sun 07:30 - 11:00
Public Hol either Sat or Sun timetable		